

The Cost of Health Care in New Zealand

Healthcare in New Zealand is a mixture of free and subsidised services, where patients pay a fee to cover some of the costs of providing healthcare services.

Free and subsidised care is only available to New Zealand residents, with exceptions in some cases for visitors from countries like the UK and Australia where New Zealand have reciprocal agreements. Ask our reception team if you think you may be entitled to a funded service for your visit or have any other questions on our fees.

Useful Information About Fees at The Doctors

- Payment is due the day of consultation or service - prior to your appointment.
- Repeat prescriptions must be paid for before the prescription is issued or sent to a pharmacy.
- All fees are based on a single appointment, extended consultations may incur additional charges. Fees may vary due to the time taken and materials used.
- Medical consumables will be charged separately.
- Weekends, after-hours, and public holidays will incur additional fees.
- Accounts may only be set up with the approval of the Medical Centre Manager.
- Accounts that are unpaid will be sent to Debt Collection. The debtor (patient) is responsible for all debt collection fees.
- Normal consultation charges apply to Virtual or Phone Consultations.
- Newly enrolled patients may require a double appointment for their first visit. A double appointment fee will apply.
- Four hours cancellation notice for a booked appointment is required. Non-attendance will incur a normal consultation fee.
- Our practice nurses are skilled professionals and there is a fee when you see them for advice or services.
- If you have a Community Services Card, you may be eligible for a reduced consultation or prescription fee.
- If not paid in full an additional \$10.00 fee will be charged for all age groups.

