

## The Cost of Health Care in New Zealand

Healthcare in New Zealand is a mixture of free services and subsidised services (where patients pay a fee to cover some of the costs). We will always try to ensure all our patients benefit from any funded services that they are eligible for.

Providing health care services and running a medical centre comes at a cost, including wages, building costs and medical supplies. Some services and fees, while subsidised, are in place to cover these costs.

Free and subsidised care is only available to New Zealand residents, with exceptions in some cases for visitors from countries like the UK and Australia as these countries have reciprocal agreements with New Zealand.

Ask our reception team if you think you may be entitled to a funded service for your visit.

## Useful Information About Fees at The Doctors

### General Practice Services

- Payment is due at time of consultation. Non-payment on the day will incur a \$10 late-payment fee.
- All casual and non-enrolled patients are required to pay in full prior to their appointment.
- All fees are based on a single appointment, extended consultations may incur additional charges. Fees may vary due to the time taken and materials used.
- Medical consumables will be charged separately.
- Weekends, afterhours and public holidays will incur additional fees
- Accounts that are unpaid may be sent to Debt Collection. The debtor (patient) is responsible for all debt collection fees.
- Newly enrolled patients may require a double appointment for their first visit. A double appointment fee will apply.
- Four hours cancellation notice for a booked appointment is required. Non-attendance will incur a normal consultation fee.
- Our practice nurses are skilled professionals and there is a fee when you see them for advice or services.
- If you have a Community Services Card, you may be eligible for a reduced consultation or prescription fee.

### Urgent Care Services

- Payment is required prior to your consultation. Fees may vary due to the time taken and materials used.
- Medical consumables will be charged separately.
- Weekends, afterhours and public holidays will incur additional fees.
- Accounts that are unpaid may be sent to Debt Collection. The debtor (patient) is responsible for all debt collection fees.

