



## Update on process time for ordering prescriptions.

With the increase of demand on health care services over the past few years we would like to advise patients that we are no longer able to offer Urgent same day prescriptions.

Prescriptions are taking up to 36 working hours to process. Sorry for any inconvenience caused, we appreciate your patience and support.

Patients can order their prescriptions via the online portal Manage My Health, via the script line or a script request form.

Silverstream Health Centre.

