



Very High Demand for Appointments

There are currently a lot of viral illnesses going around, which adds extra pressure on the health system. This year, the number of Doctors we have working at the Centre has decreased. Additionally, we have also had a lot of staff sickness recently. As a result of these factors, we are experiencing extremely high demand for our services. Our routine appointments have a current wait time of 4 weeks and our Urgent Clinic for on the day Urgent appointments is being closed very early due to being at max capacity. We understand the frustration this is causing, especially if we are having to cancel and reschedule your appointments due to staff sickness. We apologise for this, we are doing the best we can under the above circumstances. We appreciate your understanding and support during these trying times.

Other options if you are needing medical care and we are unable to facilitate you due to being at capacity are:
Practice Plus is available. Practice Plus is a separate option that may offer a solution, Monday – Friday 5pm-10pm, weekends and public holidays 8am – 8pm. If you are feeling unwell or need After Hours assistance, you can have a virtual video consultation. You can access this through our website or by clicking on this link - <https://practiceplus.nz/>

House call is also available for online consultations please visit their website <https://www.housecall.co.nz/> for more information.
Lower Hutt After Hours is also available for urgent matters 5.30pm-10pm, Phone (04) 567 5345.

If it is a medical emergency, please dial 111

